



RETURN INSTRUCTIONS

Please take a moment to read the following instructions for returning material to General Atomics Electromagnetic Systems, Terminal Automation Products, for repair:

Please call (800) 252-1180 to request a Return Material Authorization # (RMA#). Returns will not be accepted without an RMA#.

All returns must be adequately packaged to insure safe arrival at General Atomics. We recommend re-using the original shipping container and packing materials. Your packaging must provide proper protection to sensitive electronic components. Please use "fragile" labels. Improper packaging could result in shipping damage not covered by General Atomics Electromagnetic Systems agreements or warranties.

Ship your authorized return FOB destination, freight prepaid, to the following address:

General Atomics Electromagnetic Systems
Terminal Automation Products
16969 Mesamint Street
San Diego, CA 92127
RMA # _____

General Atomics cannot accept collect or COD shipments. The RMA form (below) must be included inside each package. The RMA # must appear on the outside of each package and on all shipping documents.



RETURN MATERIAL AUTHORIZATION

RMA#: _____

Company Name:		Terminal Name:	
Contact Name:		Contact Phone:	
Contact E-Mail:		Contact Fax:	
Part Number:		Qty:	
Part Description:		Serial#s:	
Reason for Return (Brief Description of Problem):			

Please call 800-252-1180 to request an RMA #
PLEASE PUT RMA # ON OUTSIDE OF SHIPPING CONTAINER